

Hewlett Packard Limited
Retirement Benefits Plan

Trafalgar House Pensions Administration has a new owner

Trafalgar House Pensions Administration Limited ("THPA"), the company that provides administration services for the HP Plan, is now part of the Isio Group Limited.

What it means for you

THPA continues to administer the HP Plan in the same way as before. Your benefits, your entitlements and the rules of the HP Plan aren't affected. These are set out in the HP Plan rules and aren't changed by who owns the administration business. If you're already receiving a pension from the HP Plan, it will keep being paid as normal, on the same dates and into the same bank account.

Looking ahead

There's no immediate change to the way the HP Plan is administered. Over time, being part of a larger group is expected to support further investment in technology and in the services available to members.

In time, THPA is expected to adopt the Isio name. This would mean a change to the name you'll see on letters and other communications rather than a change to who looks after the HP Plan, and we'll tell you before anything happens.

If anything else changes that affects you, we'll tell you clearly and in good time.

Getting in touch

All of the usual THPA contact details stay the same. The telephone number, email address, postal address and member website you use now all continue to work as before, and you'll be dealing with the same team.

